

Out of Hours

When the practice is closed, the patient will need to call 111 for urgent medical problems or 999 for life threatening emergencies.

Walk in Centres

There is a NHS walk in Centre based at:
1 Frith Street (off Soho Square)
W1V 5DH
Call: 020 7534 6500

Practice Staff

Practice Manager	Sharon Ryan
Reception Manager	Sabrina Mensah-Bonsu
Deputy Reception Manager	Bernadette Boyse, Monique Stultz
Practice Nurses	Stephanie Kirori, Francesca Patterson
Health Care Assistants	Marie Cohen Abdiweli Osman Ishaq Raeeq
Clinical Pharmacist	Sophie Jair Nikhil Parmar
Pharmacy Technician	Helen Gaffney
GP Assistants	Michelle McDonagh Poppy Williams Karma Sylvester Gooneshwaree Jeewon
Receptionists/Admin	Akosua, Ana, Antoinette, Carol, Shawina, Abidur, Jade, Yusra, Alaina
Insurance Admin	Enamul

Other Staff

Care Navigators

Can help support patients who are moderate or severely frail.

Clinical Pharmacists

Complete medication reviews and prescription queries for patients and make sure that the practice is prescribing medication safely in line with guidance from NHSE.

Dietitian

Provide tailored dietary advice to manage conditions like diabetes and heart disease.

District Nurses

Specialised nursing care, domiciliary assessments and general nursing advice to housebound patients.

First Contact Physio

Physiotherapists based at the practice – speak to reception to book an appointment.

Health Visitors

Qualified in health education screening and counselling in pregnancy, childcare and developmental checks.

Health Wellbeing Coach

Support patients in improving their health through lifestyle changes and goal setting.

Paramedics

Offer emergency care and assist with urgent patient needs within the practice.

Smoking Cessation

Offer professional support and tailored strategies to assist patients in successfully quitting smoking and enhancing their health.

Social Prescribers

Support patients aged 35-70 with newly diagnosed or poorly managed long-term conditions like diabetes and high blood pressure.

St Johns Wood Medical Practice
Brampton House
Hospital of St John & St Elizabeth
60 Grove End Road
NW8 9NH
Tel. No. 020 3657 9449
www.stjohnswood.nhs.uk



Practice Leaflet Information for Patients

General Practitioners

Dr Dennis Abadi	Dr Rhian Jones
Dr Edward Leigh	Dr Jasmin Pawa
Dr Saul Kaufman	Dr Aisha Laskor
Dr Jacqueline Megitt	Dr Jonathan Sacks
Dr Gesthimani Misirli	Dr Mike Nosa-Ehima

Practice Opening Hours

Reception is open Monday to Friday between
08:00 – 18:30
The practice is closed at the weekend and bank
holidays.

How to Register as a Patient

To register as an NHS patient, you must reside within our practice boundary, which you can check using the postcode checker on our website. Complete registration forms available online. You will be assigned a named GP but can see any GP at the practice.

Out of Area (OOA) Registration

We also offer Out of Area (OOA) Registration for patients who wish to register closer to their place of work or study. For more information and to register online, please visit our OOA Contact Information sheet on our website.

Appointments

The best way to contact your GP is via Patch's, available on our website. GPs schedule their own face-to-face appointments, so please leave a message for them through Patch's. If you cannot use Patch's, leave a message with reception. If you need to cancel your appointment, inform reception as soon as possible.

Home Visits

When a home visit is necessary please telephone before 10:00 am if possible.

Sick Certification

The patient is responsible for self-certification for the first 7 days of illness.

Test Results

You can access your test results from System Online. To register for this service please ask at reception. Proof of identification is required. Alternatively, you can download the NHS App to your smartphone.

Assistant Dogs

Only assistant dogs are allowed on the practice premises.

Prescriptions

All repeat prescriptions need to be completed in writing/online via e-Consult or System online <https://systmonline.tpp-uk.com/>.

Repeat prescriptions take 48 working hours to process.

The practice has a clinical pharmacist who will deal with prescription queries.

Chaperones

All patients are entitled to have a chaperone present for any consultation. Please let reception know.

Services Available

Please see the practice website for a comprehensive list of the patient services we offer at the practice.

Suggestions/Complaints

Located in the patient waiting area there is a suggestion box and we welcome your comments. If you wish to make a formal complaint against us, we follow the NHS complaints procedure; letters of complaint should be addressed to the practice manager. A leaflet on the complaints procedure is available on the practice website and in the patient waiting area.

If you are happy and would like to leave a positive review, please do this via Google reviews.

CCTV/Call Recording

The Hospital of St John & St Elizabeth operates a CCTV system for the security of patients and staff. Calls are recorded for the benefit of both patients and staff.

No Smoking

St Johns Wood Medical Practice & The Hospital of St John & St Elizabeth operates a no smoking policy in its building and grounds.

Zero Tolerance

We have a zero tolerance policy for abuse and will remove any abusive/threatening patients (verbally or physically) from our practice list.

Confidentiality; Data Protection & GDPR

The practice is registered with the Information Commissioners Office (ICO) and is committed to keeping your data safe.

For more information on how we meet the requirements of GDPR please see our privacy and fair processing leaflet on the practice website or on our data notice board in the patient waiting area. We are a computerised practice and we comply with the Data Protection Act 1998 and other guidance on privacy and data confidentiality. Information is NOT shared with any third party outside the Health Service (e.g. insurer, employer, and solicitor) without explicit consent and agreement.

We are obliged by law to provide certain information e.g. notification of infectious diseases to Public Health Specialists.

Everyone working for the NHS has a legal duty to keep information about you confidential and adhere to a Code of Practice on protecting patient confidentiality.

Whatever you tell us at this practice is confidential. That means that you can tell people about what happened during your visit, but we won't. This is true if you're a young person too.

The only time we would break confidentiality is if we were concerned you or somebody else was at risk of severe or fatal harm.

It's important to us that you feel safe and that your privacy is respected, ask at reception if you need to speak privately or want to know more about confidentiality.