

St Johns Wood Medical Practice

Winter Newsletter 2025

Upcoming patient events:

The Practice will be hosting some education evenings over the next few months. Keep an eye out in the waiting area and on the website for updates!

Practice News & Information

Welcome to our joining staff members:

GPs: Dr Aamena Bharmal & Dr Hajra Siraj.

Receptionists: Irena Fetahovic, Chelsea Hopkins & Hafsa Omar.

A fond farewell to our leavers:

Dr Mike Nosa-Ehima, Antonette Burke and Akosua Owusu.

GP Patient Survey

Results from the 2025 Survey

Thank you to everyone who took the time to provide feedback for the patient survey.

We're pleased to report that our scores exceeded the national average in several areas. Here are a few examples of what our patients had to say.

If you'd like more information about the survey, please speak with a member of our Reception team.

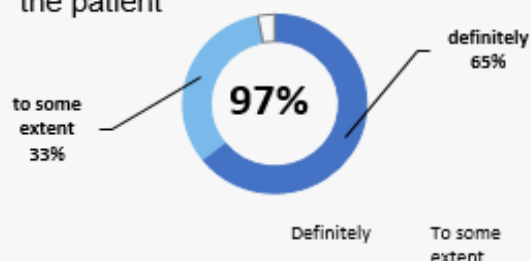
Overall experience

Good overall experience of this GP practice



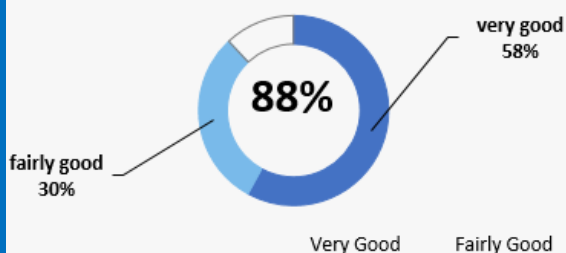
National	75%	44%	31%
ICS	75%	42%	34%

The healthcare professional had all the information they needed about the patient



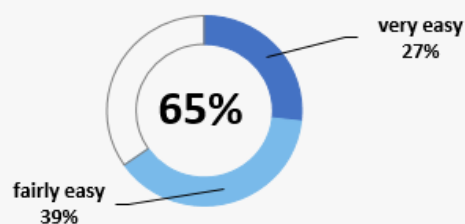
National	92%	57%	34%
ICS	91%	56%	35%

Good overall experience of contacting this GP practice



National	70%	39%	31%
ICS	71%	39%	32%

Easy to contact this GP practice on the phone



National	53%	21%	32%
ICS	60%	28%	32%

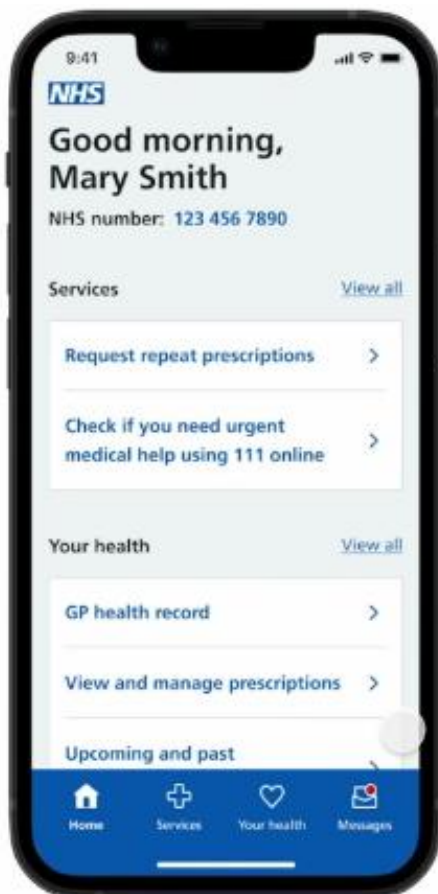
Have you downloaded the NHS App?

You can use the NHS App to:

- Request repeat prescriptions & check the status of your requests.
- View your GP health record – Medical history, test results, allergies, medicines and documents.
- Browse NHS health information.
- Find NHS Services available near you.
- Easily switch between profiles to help someone else.
- Manage your account easily – update your login and contact information

Download the NHS App or log in through the NHS website to access NHS services online.

www.nhs.uk/nhs-app/



Your Voice Matters!

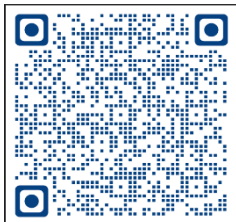
We'd love to hear about your recent visit — and it only takes a few minutes to share your thoughts!

By completing the Patient Access GP Survey, you'll also be entered into a **prize draw** as a thank-you for your time.

You can fill out the survey online at www.stjohnswood.nhs.uk, or ask our Reception team for a paper copy.

Your feedback helps us continue to improve the care and service we provide.

St Johns Wood Medical Practice is now accepting “Out of Area” (OOA) patients.



Check our website to see if OOA registration is suitable for you:

<https://stjohnswood.nhs.uk/services/registering-with-the-surgery/>

1. Scan the QR code to register
2. Through our website – www.stjohnswood.nhs.uk